

StockFlow – User Guide

Warehouse management on your handheld, for SAP Business One

OCTOBER 2026 • [SUPPORT.CSC-WORK.COM](https://support.csc-work.com)

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What StockFlow does

StockFlow runs your warehouse floor from handhelds and phones:

- receiving against purchase orders,
- putaway,
- picking (pushed tasks or pick lists, in waves),
- pack & ship with GS1 SSCC labels and carrier rating,
- counts,
- pallets (LPNs),
- production issue and receipt,
- import containers with landed cost.

Supervisors get a console for waves, slotting, replenishment and audit. They also get an **Order to cash** view that follows each order through StockFlow, RouteFlow and CollectFlow.

Every stock movement maps to one SAP Business One document: goods receipt, transfer, issue, count adjustment, landed cost or production.

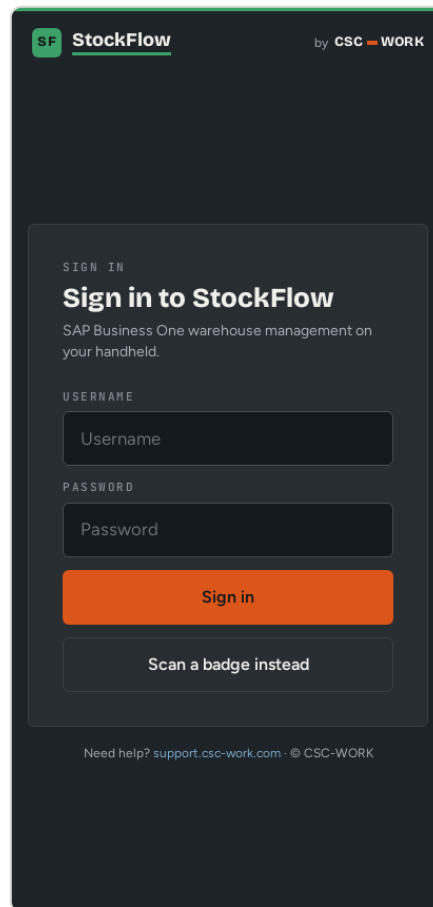
Release note (October 2026): in this release StockFlow's SAP connection verifies the sign-in to your Service Layer, and stock documents are produced in **simulated** mode. Ask CSC-WORK when live posting will be switched on for your company.

Counts and putaway **work offline**. Picks are deliberately refused offline, so that two people cannot pick the same stock.

Roles

Role	Can do	Signs in with
Operator	Floor work: Pick, Receive, Putaway, Count, Pallets, Tools, Production	Password or badge
Supervisor	Everything an operator does, plus Pack & Ship, Containers, Console, Order to cash; Users and Email templates in Setup	Password
Admin	Everything	Password

Signing in

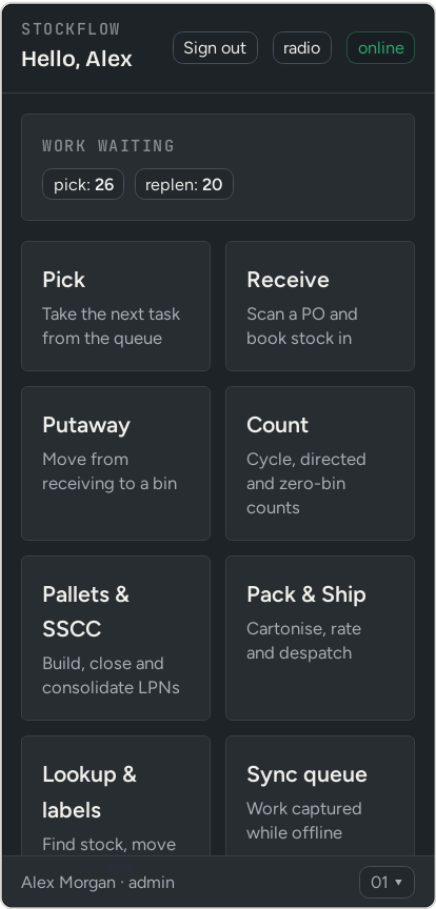
The image shows a mobile application interface for StockFlow. At the top, there is a header with the 'SF StockFlow' logo on the left and 'by CSC WORK' on the right. The main content area is titled 'SIGN IN' and 'Sign in to StockFlow'. Below this, it says 'SAP Business One warehouse management on your handheld.' There are two input fields: 'USERNAME' with a placeholder 'Username' and 'PASSWORD' with a placeholder 'Password'. Below the password field is an orange 'Sign in' button. Underneath the button is a link that says 'Scan a badge instead'. At the very bottom, there is a small line of text: 'Need help? support.csc-work.com · © CSC-WORK'.

SIGN IN ON THE HANDHELD.

Enter your **Username** and **Password** and tap **Sign in**. Operators can tap **Scan a badge instead** and scan their badge with the camera.

On the local network the handheld must trust your company's certificate. If it does not, the camera will not open. Your administrator installs it once per device.

The home screen



STOCKFLOW HOME.

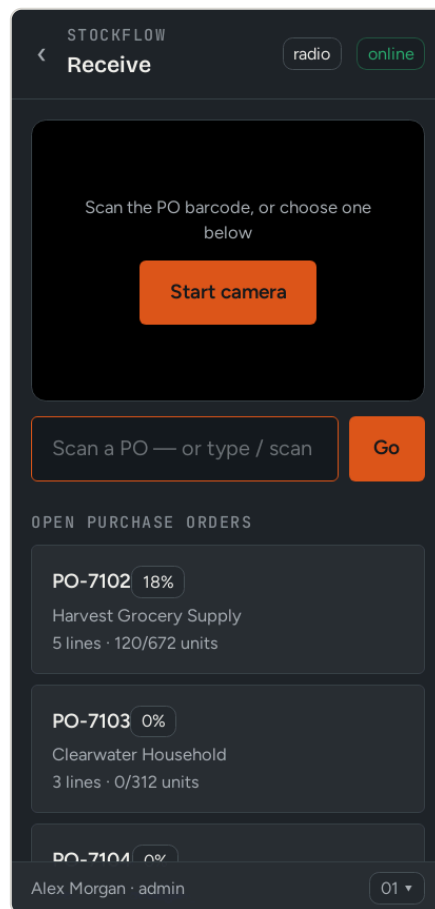
The home screen greets you by name and shows a **Work waiting** card, then a tile for each task:

Tile	What it is for
Pick	Take the next task from the queue
Receive	Scan a PO and book stock in
Putaway	Move stock from receiving to a bin
Count	Cycle, directed and zero-bin counts
Pallets & SSCC	Build, close and consolidate pallets
Pack & Ship	Cartonise, rate and despatch (<i>supervisor</i>)
Lookup & labels	Find stock, move it, print labels
Sync queue	Work captured while offline
Production	Issue components, receive finished goods
Containers	Consolidated shipments and landed cost (<i>supervisor</i>)
Console	Floor view, slotting, audit (<i>supervisor</i>)

Tile	What it is for
Order to cash	Routes, deliveries, invoices, collections (<i>supervisor</i>)
Setup	Your handset, people, warehouses

The header shows a back arrow, the offline-queue badge, push-to-talk, the connection indicator and your name and role.

Receiving



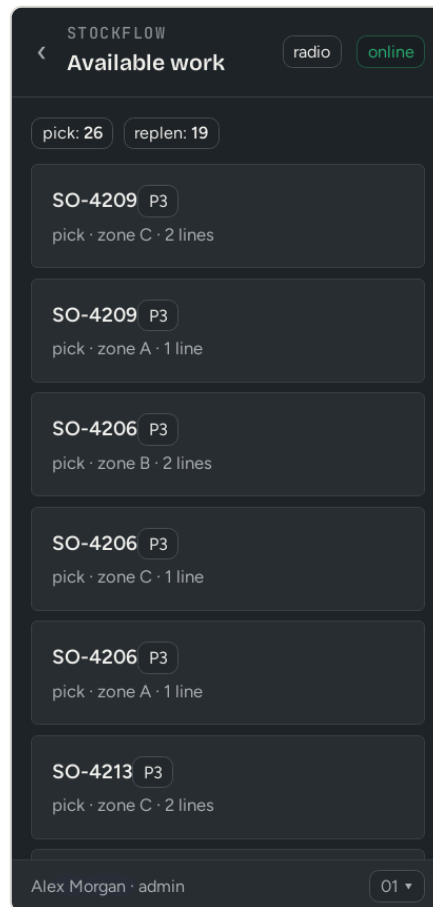
RECEIVE.

1. **Scan a PO**, or pick one from *Open purchase orders*.
2. **Scan an item**, then enter the **Quantity** and the **Batch number** (required for batch items).
3. Tap **Add to receipt**. Lines show *Staged — not posted yet*.
4. Repeat for every item. If you receive more than was ordered, StockFlow warns you.
5. Tap **Commit receipt** to post the goods receipt. **Cancel receipt** lets you keep scanning or discard what you have staged.

Putaway

1. Open **Putaway**. The *In receiving* list shows what is waiting.
2. Scan the item.
3. Scan the **Destination bin**.
4. Confirm. The bin-to-bin transfer is posted.

Picking



PICK.

1. Open **Pick**. StockFlow gives you the next task from your queue. If the queue is empty, tap **Check again**.
2. Go to the **From bin** and scan it.
3. Scan the **Item** and the **Batch**, then confirm the **Quantity**. The suggested quantity is shown; case barcodes count as the full case.
4. Tap **Confirm**.
5. Problems:
 - **Nothing there** if the bin is empty,
 - **Re-scan item** for a bad scan,
 - pick short with a reason.

Short picks raise a suggested count for a supervisor.

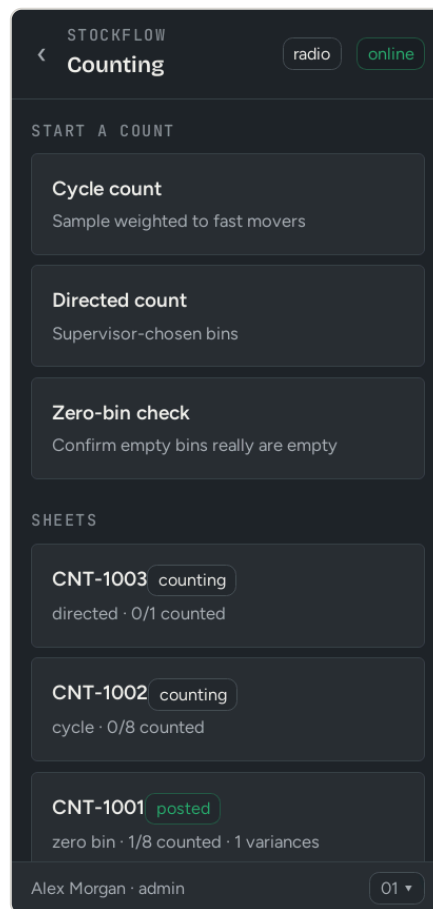
6. **Where are you leaving it?** Scan the drop location (staging lane, cart or carton), then tap **Next task**.

Voice picking: if it is switched on in *My setup*, StockFlow reads each instruction aloud. Tap **Speak** or say the check digit to confirm.

Pack & Ship *(supervisors)*

1. Pick the order.
2. Enter the **carton weight and dimensions**.
3. Tap **Pack carton & assign SSCC**. The GS1 label is generated.
4. Either:
 - **Rate with CarrierSync** to choose a carrier, or
 - **Stage for RouteFlow** to deliver with your own fleet.
5. Tap **Confirm shipment**.

Counting



COUNT .

1. **Start a count:** *Cycle count*, *Directed count* or *Zero-bin check*. Counts that pick discrepancies have suggested appear at the top; tap **Count it** or **Dismiss**.
2. **Scan a bin to count**, then enter the **Counted quantity** and tap **Record**.
3. When the sheet is complete, tap **Post adjustments**.

Counting works offline. The results are sent when the handheld reconnects.

Pallets & SSCC

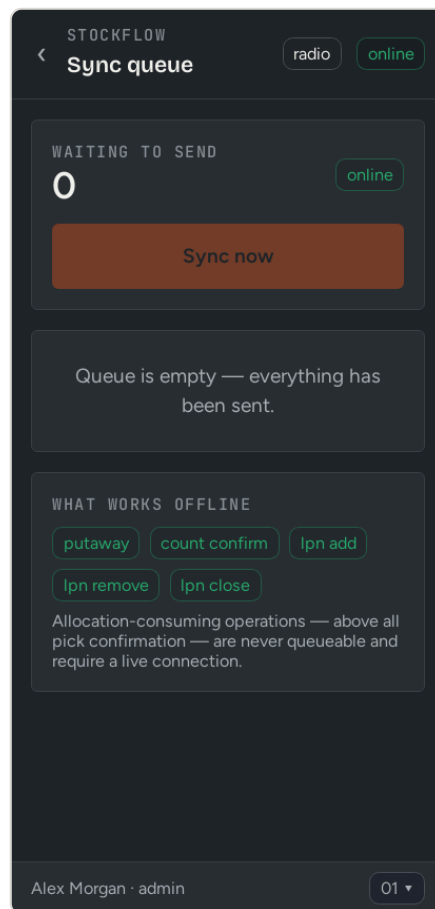
Scan a pallet (plate), bin or item, then:

- **Create** a pallet,
- **Add to plate** or **Remove from plate**,
- **Open** or **Close** a pallet,
- **Nest** one pallet onto another,
- **Merge** two pallets into one.

Lookup & labels

- **Lookup:** scan or type an item or bin to see the stock. You can also **Browse items** or **Browse bins**.
- **Relocate stock:** enter the quantity, destination bin and reason, then tap **Move stock**.
- **Print:** choose the label type (Bin, Item, Pallet or SSCC) and the printer (network printer, site agent, or this device), then tap **Print label**. Recent labels can be reprinted.

Sync queue



SYNC QUEUE.

Work captured offline waits here until the handheld reconnects. **Sync now** sends it straight away.

Anything the server rejects shows as *Rejected* — a supervisor must resolve. Do not use **Clear from this device** unless a supervisor has told you to: it deletes the unsent work.

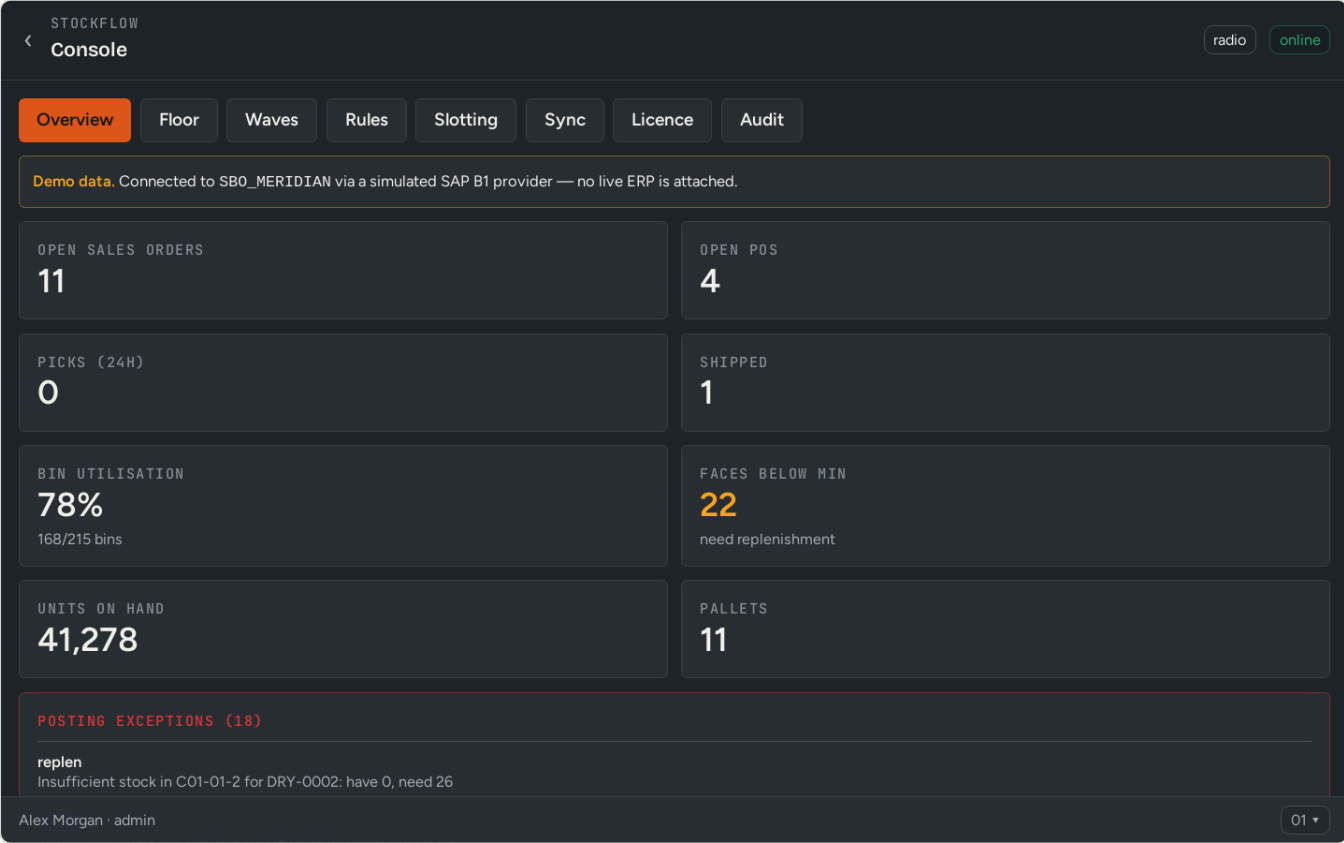
Production

- **Issue components:** pick the works order, then the **From bin**, **Quantity** and **Batch**, and tap **Issue to order**.
- **Receive finished:** enter the **Into bin**, **Quantity produced** and **Production batch**, then tap **Receive from production**.

Containers & landed cost (*supervisors*)

1. Click **New shipment** and enter the bill of lading (BL / AWB), origin and currency.
2. **Add container**, then **Add line from a PO** for each purchase-order line in it.
3. **Add fee** for freight, duty, insurance and similar costs.
4. **Apportion** the fees *per vendor* or *per container*.
5. Click **Post landed cost**.

Console *(supervisors)*



CONSOLE.

Tab	Use it to
Overview	Watch open orders and POs, picks in the last 24 hours, shipments, bin utilisation, pick faces below minimum, units on hand and pallets. Click Generate replenishment to create replenishment tasks.
Floor	See who is working on what.
Waves	Choose a strategy and click Release wave .
Rules	Set allocation rules.
Slotting	Click Run slotting analysis to get suggestions for better bin locations.
Sync	Resolve rejected offline work: Retry now , or Discard with a reason.
Licence	See days remaining and device seats; Refresh from licence server ; install an offline licence.
Audit	Read the audit trail of every action.

Order to cash *(supervisors)*

STOCKFLOW

< Order to cash

radioonline

SAP Business One
ordered · invoiced
not connected
No company connected in this build. Demand, pricing and the A/R invoice are B1's.

→

StockFlow
picked · packed · staged
connected
This service.

→

RouteFlow
loaded · in_transit · delivered
connected
Reachable · optimiser · pulls handling units from StockFlow

→

CollectFlow
part_paid · paid · disputed
not connected
Runs separately and builds its ledger from B1 open items, not from StockFlow.

Order to cash belongs to the platform, not to any one product. Each product publishes its own link at GET /api/orderflow/participation and this view is a client of that contract — StockFlow renders it because it is the product in front of you, not because it owns the chain. Rows marked simulated come from StockFlow standing in for a product that is not connected.

Contract: docs/04-api-contracts/order-to-cash.md · rendered by stockflow

Orders

Handover

Routes

Cash

packed: 2

picked: 1

SO-4202

packed

packed · this stage belongs to StockFlow

SO-4204

packed

picked, not yet packed · this stage belongs to StockFlow

SO-4211

packed

packed · this stage belongs to StockFlow

Alex Morgan · admin

01 ▾

ORDER TO CASH.

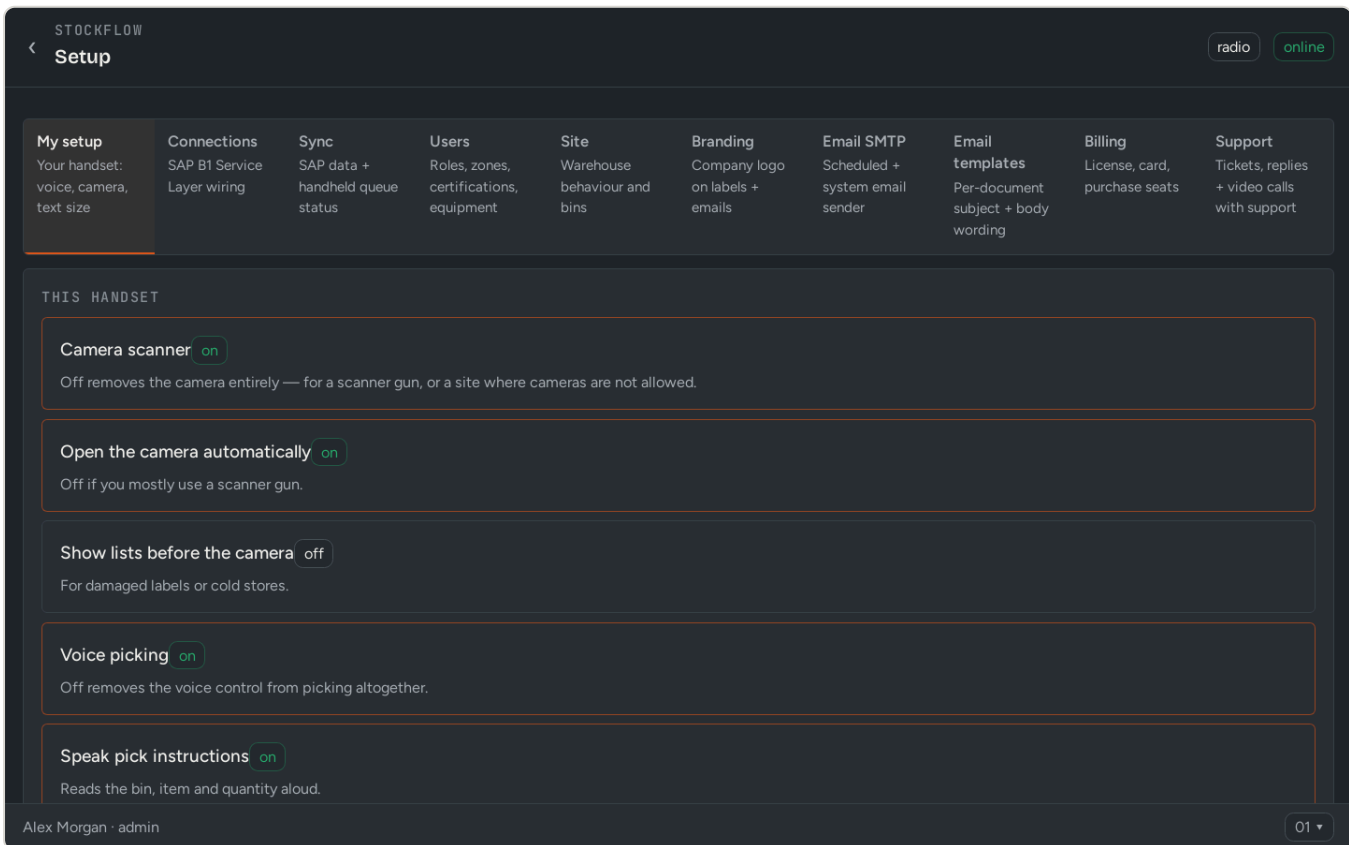
This view follows orders across the Flow products. It has four tabs:

- **Orders**
- **Handover** to RouteFlow (**Plan routes from these loads, Dispatch**)
- **Routes** (**Record delivery**)
- **Cash** (*Who to chase, Take payment in full*)

STOCKFLOW – USER GUIDE

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StockFlow-specific Setup



SETUP.

My setup (*everyone, per handset*)

These switches apply to the handheld you are holding:

- **Camera scanner**, and **Open the camera automatically**
- **Show lists before the camera**
- **Voice picking**, **Speak pick instructions** and **Play back confirmations**
- **Push-to-talk radio**
- **Confirm full-quantity scans automatically**
- **Sound and buzz on scan**
- **Larger text**

How your work is set up shows, read-only, how work reaches you and where each setting comes from:

- work is pushed to you, or you pick from a list;
- scans post on commit, or as you scan;
- picks go to a staging lane, a cart or an SSCC carton.

Site (*admins*)

For each warehouse, choose:

- **Work arrives:** pushed to operators, or picked from a list,
- **Scans post:** on commit, or as scanned.

Each can be left at the company default. Bins come from SAP.

Users (*supervisors and admins*)

Add people with:

- a **Username**,
- a **Full name**,
- an email (optional),
- a password (leave it blank to issue a temporary one),
- **Zones** (blank = all zones).

Open a person to set their equipment, certifications, badge and handset defaults, or to **Issue temporary password**.

Email templates

- Dispatch notice and Packing list (to customers)
- Goods received and Receipt discrepancy (to vendors)
- Container arrived and Count variance report (to colleagues)